

U l t i m a t e WEBHOSTING

DOMAIN TRANSFERS IN

WELCOME TO ULTIMATE WEB HOSTING

This is just a brief note to say welcome to Ultimate Web Hosting. We hope that you do not regret choosing us as your new web hosting company. Enjoy the savings that you make by using us!

WHAT IS A DOMAIN NAME TRANSFER

A domain name transfer is basically when you change the provider who hosts your domain name and web hosting package. You would have received this package because you have requested a domain name transfer on one or more domain names. In order for a domain name transfer to become completed, several things have to be changed. These are almost a form of security protocols to stop anyone gaining access to your domain name, but they also ensure that we can gain control in order to manage your domain name.

There are two different categories of domain name transfers. This depends on which type of domain name is being used. Please see the table shown below, for which category your domain name extension is classed as, so that you can understand how to go about making the switch to us.

CATEGORY 1 (DOMESTIC) DOMAIN NAME EXTENSIONS	CATEGORY 2 (GLOBAL) DOMAIN NAME EXTENSIONS	CATEGORY 3 (EUROPE) DOMAIN NAME EXTENSIONS
.co.uk	.com	.eu
.org.uk	.biz	
.me.uk	.info	
	.net	
	.org	
	.eu.com	
	.uk.com	
	.gb.com	
	.gb.net	
	.uk.net	
	.mobi	

Please note if you are not actually moving the domain name across to us, but want to simply update the name-servers of your domain name, then please see the last page of this document for more information.

CATEGORY 1 DOMAIN EXTENSION TRANSFERS

The process of transferring domestic domains can be broken down into four simple stages:

1. Contact your current provider asking them to cancel your current subscription with them and for them to release your domain name.
2. You need to tell them to change the *IPS Tags* to **EXTEND**. This is the most important part to the domain name transfer to us as it gives us control over the domain name.
3. After having waiting a few hours for these changes to have had full effect, we will finalise the inbound transfer and activate your chosen hosting package on your domain name.
4. Your new domain will be ready for use within our system.

CATEGORY 2 DOMAIN EXTENSION TRANSFERS

The process of transferring global type domains can be broken down into five simple stages:

1. Contact your current provider asking them to cancel your current subscription with them and for them to issue you with an **Auth Code** or **EPP Code**. You can often do this online with them through their current control panel and you may need to **unlock** the domain before requesting it.
2. This code will be sent to the default administrator of the account that your contract was previously held with, so please ensure that these details are up to date with your current hosting provider before requesting the Authorisation Code for the transfer.
3. You will receive an email from OpenSRS (Domain Registry) and this will give you instructions on how to complete the domain name transfer.
4. Once the transfer is complete and we have control over it, we will ensure that your chosen hosting package is activated on your account.
5. Your new domain will be ready for use within our system.

CATEGORY 3 DOMAIN EXTENSION TRANSFERS

The process of transferring European type domains can be broken down into five simple stages:

1. As soon as the domain name transfer request has been made, details of the transfer are passed onto the European Registry Provider (EURID), who performs the transfer.
2. All details of the transfer are sent to the default administrative contact by email that is set on the domain name.
3. Once the transfer is complete and we have control over it, we will ensure that your chosen hosting package is activated on your account.
4. Your new domain will be ready for use within our system.

NAMESERVER UPDATES

If you are simply using our servers and not planning to transferring your domain name to us, you need to login to the control panel of the company who manages your existing domain name.

Once this has been done, you need to find the option to update name-servers, and these should be set to:

ns.mainnameserver.com
ns2.mainnameserver.com

Once these changes have been made, it can take a few hours for the changes to be reflected on the web, so please allow a bit of time, before wondering why your account with us is not working!